

Will It Fit

- For Measuring/Installation Guide [CLICK HERE](#)
- In the event suitable access is not available, the delivery agent reserves the right to terminate delivery. Should this occur, please contact Costco.ca for a refund.

Delivery Completion Exclusions

- **During delivery, Delivery teams will NOT;**
 - Remove spring-loaded, folding and sliding glass doors.
 - Remove windows.
 - Hoist Merchandise or lift product above their waist.
 - Place Merchandise on top of an elevator.
 - Perform carpentry work (removing molding/banisters drilling into recipient's walls or floors, etc.).
 - Perform electrical work (changing fuses, wiring within an electrical outlet).
 - The delivery team will NOT allow the recipient to carry Merchandise or assist with Merchandise hook-up.
 - The delivery team will not stack units using old stacking kits; kits must be new
 - The delivery team will not stack a new unit onto an existing old unit
 - The delivery team will not disconnect old units; old unit must be disconnected in order to hookup new units.
- **If unable to complete a hook-up, the Delivery Team will:**
 - Explain why the hook-up cannot be completed.

Washing Machines

- **The delivery team will:**
 - Remove shipping restraints; attach front legs; adjust rear legs.
 - Connect drain hose; connect to existing hot/cold water taps.
 - Level appliance as required.
 - Check for water leaks.
 - Leave all "To be removed by recipient only" literature on / in the product where attached by the manufacturer.
 - Gather all other literature and provide them to the recipient.
- **The delivery team will not:**
 - Hook up the washer if no electrical grounding is available.

Gas Dryers

- **The delivery team will:**
 - Attach dryer legs.
 - Connect dryer discharge using new metal vent kits only (connect venting at back or side).
 - Level appliance as required.
- **The delivery team will not:**
 - Connect to gas line.
 - Test that the on-off switch starts cycle and for possible gas leaks
 - Install the appliance if the metal vent cannot be connected to existing venting system.
 - Install the appliance if the existing vent does not vent outside the home.
 - Install the appliance if the gas supply is to be connected to a liquid propane supply source or to any other supply source than natural gas.

- Install the appliance if the gas shut-off valve is NOT above the floor.

Electric Dryers

- **The delivery team will:**
 - Attach dryer legs.
 - Connect to existing 220 volt outlet using a new “pigtail”.
 - Connect the dryer discharge using new metal vent kits only (connect venting at back or side).
 - Test the appliance to ensure it’s in proper working condition.
 - Level the appliance as required.
- **The delivery team will not:**
 - Install the appliance if the existing vent does not vent outside the home.
 - Install the appliance if the metal vent cannot be connected to existing venting system.

All-in-One Laundry Appliances (Front-End Loaders; Stack Units)

- **The delivery team will:**
 - Attach dryer legs.
 - Connect the appliance to an existing 220 volt outlet using a new “pigtail”.
 - Connect dryer discharge using new metal vent kits only (connect venting at back or side).
 - Test the appliance to ensure it’s in proper working condition.
 - Level the appliance as required.
- **The delivery team will not:**
 - Install the appliance if the existing vent does not vent outside the home.
 - Install the appliance if the metal vent cannot be connected to existing venting system

Laundry Pedestals

- **The delivery team will:**
 - Install pedestal where the pedestal is delivered with the laundry appliance or the customer already has a pedestal, provided the pedestal is compatible with the model of laundry appliance
- **The delivery team will not:**
 - Install if the pedestal is not compatible with the model of laundry appliance being delivered
 - Go back if the pedestal is not present at the time of delivery of the laundry appliance

Laundry Stacking Kits

- **The delivery team will:**
 - Install stacking kit if the customer has the correct kit for the laundry pair being delivered
- **The delivery team will not:**
 - Install stacking kit not designed for the laundry pair being delivered
 - Go back if the stacking kit is not present at the time of the delivery of the laundry pair
 - Unstack existing laundry pair
 - Install stacking kit that requires drilling into product or property to install
 - Install new washer or dryer onto an existing stacking kit – new stacking kit must be used